HOTEL Beat WAVE SHIBUYA

Frequently Asked Questions (FAQ)

Questions about accommodation

Q. Do you now how in the price and time of staying?

A. Rates and time of accommodation, it is different by day of the week. Please check for details at the rate page of this site.

To Rates page

Q. Is it possible to enter before the check-in time of accommodation?

A. Yes it is possible. However, with regard to stays before start time will be charged a break fee.

Q. Is it possible to go out after you check in at the hotel?

A. Yes it is possible. However, you will be asked for your rates to pre-settlement.

Q. How do you charge in the case of past the check-out time of staying?

A. Once you have passed the accommodation check-out time, your extension fee of 600 yen per 10 minutes will be added.

Questions about the break-DAY USE

Q. Is it possible to enter before the check-in start time of the break-DAY USE?

A. Sorry, but we do not receive.

Q. What happens RATES If you have past the end time of the break-DAY USE?

A. Once you have passed the break-DAY USE ending time, your extension fee of 600 yen per 10 minutes will be added.

Q. Is it possible to go out after you check in at the break-DAY USE?

A. There is no excuse, but I have refused.

Questions about the members

Q. How do I if I want to become a member?

A. The membership card will be issued by the membership fee free after the first use. If you can bring on the next visit, the customer becomes a member like, there is a discount, etc. of the room rate, depending on the subsequent use.

Q. Do members of privilege is valid from the first time?

A. First available time becomes a visitor like, various member benefits will be applied from your use of the second and subsequent times.

Q. How does it may be the point to be added points to the member's card?

A. Points are 1 point added to each use 100 yen. As 1 point ¥ 1 for every 100 points points that are added, it is available from your use fee discount.

Q. What happens if you lose your membership card?

A. If you have lost the membership card, because I am not doing, No reissue Sorry, it will become again the new members like.

Other questions

- Q. Can I hotel reservation?
- A. Sorry, we do not receive the current reservation.
- Q. Do parties use you can in multiple names in the hotel room?
- A. Since the capacity of the hotel rooms are two people, based on the compliance, making it only available in 1 to 2 people.
- Q. Is there a parking lot at the hotel?
- A. There is no parking, bicycle parking at the hotel. Close to there is a coin parking.
- Q. Do you have any recommendations for restaurants in the nearby hotel?
- A. Just around the corner from the hotel front exit There is an Italian restaurant.

Recommended shops

Please feel free to contact us and others.



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